



# ACS / Organizational

## Upgrade Announcement Change Management



Axosnet  
Cloud Solutions

<b>Document Classification:</b>	Public
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<b>Document Author:</b>	Héctor González
<b>Document Owner:</b>	Héctor González

As part of the process of renewal and continuous improvement of the Axosnet Solutions Suite, an important update of our Productive Environment is scheduled.

The update will take effect on Monday, April 15, 2024. This Release will not affect the availability of our applications, so no further action is necessary.

In this document, we present and explain the changes made, as well as their main characteristics.

Sincerely  
Axosnet from Mexico

What is ACS/Organizational?

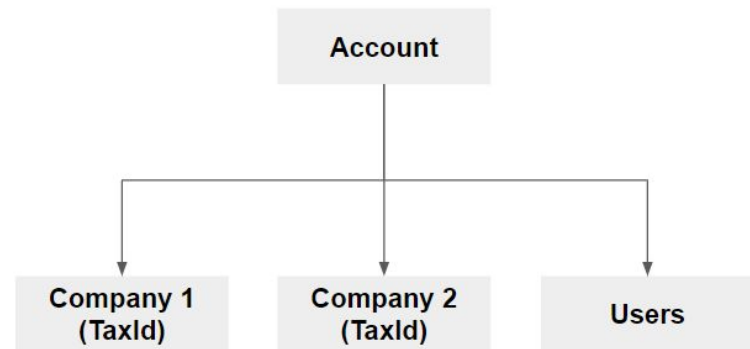
ACS/Organizational Benefits

Example of an Organization

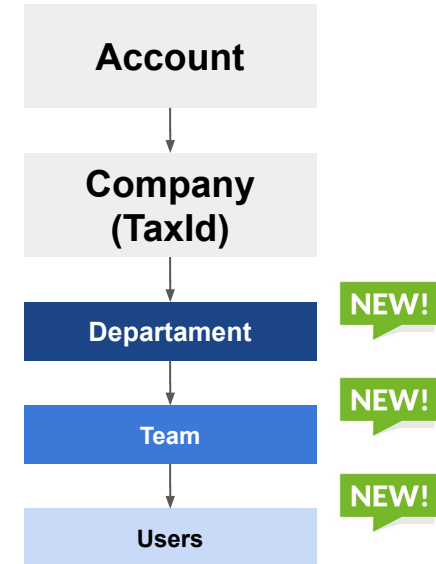
Structure and User Management (screenshots)

How to obtain ACS/Organizational?

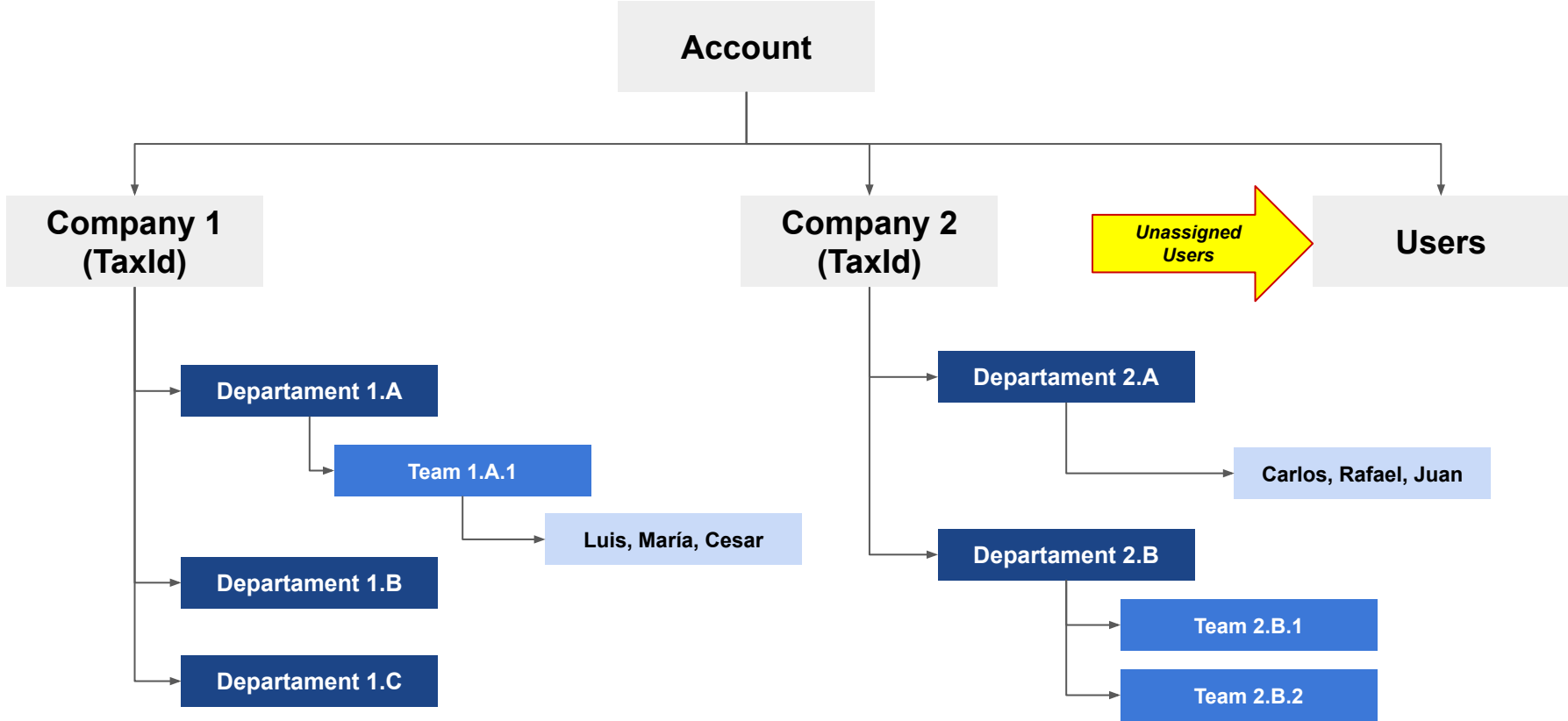
- It is a new module that complements the structure of an ACS Account.
- Previously, there were only the following levels Account, Company and Users.
- The ACS/Organizational module allows us to organize an Account in greater detail.



- Allows you to divide a Company into Departments.
- Create Teams to organize the Departments.
- Assign Users to Department or Team.



# Example of an Organization



# Structure Management

Aplicaciones ACS Management María Morales

Administrador de usuarios < Administrar unidades organizacionales

Buscar unidad organizacional

Administrar unidades organizacionales | Mostrando 4 unidades organizacionales **Estructure Management** [Crear unidad organizacional](#) [Crear equipo](#)

Nombre	Descripción	Puntos	Lider	Estatus	Acción
AXOSNET DE MEXICO				Activo	
Consulting & Delivery	C&D			Activo	
Customer Service	C&D			Activo	
Nivel 1	N1	0		Activo	
Recursos Humanos	RH			Activo	
Desarrollo Organizacional	DO	0		Activo	
Selección y Contratación	SyC	0		Activo	
Research & Development	R&D			Activo	
ACS+AXM		5001	SuperAdmin QAS	Activo	

# User Management on Structure

Aplicaciones ACS Management María Morales

Administrador de usuarios < Administrar unidades organizacionales < Administrar departamento < Agregar usuarios

### AXOSNET DE MEXICO

Administrar departamento | Mostrando todos los usuarios

Departamento: Research & Development

Equipo: ACS+AXM

Usuario	Correo Electrónico
<input type="text" value="Busca un usuario"/>	
Amauri Dominguez Santiago	adomingu@axosnet.com
Carlos Gomez	cgomez@axosnet.com
Issac Hernandez	ihernandez@axosnet.com
Luis Cortés Hernández	lcortez@axosnet.com
Luis fernando Castro gas	lcastro@axosnet.com
Obed Ureiro	oureiro@axosnet.com

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Departamento: Usuarios no asignados a un departamento

Equipo: Usuarios no asignados a un equipo

Usuario	Correo Electrónico
<input type="text" value="Busca un usuario"/>	
ACPSAP CEPU	acpsap_cep@axosnet.com
ACU Axosnet Comercial User	acu@axosnet.com
Admon Axosnet	admon@axosnet.com
AEC27 AAAP	aec27_aaap@axosnet.com
AEC27 CBU	aec27_cbu@axosnet.com
ASAA - Axosnet Super Account Administrator	asaa_aa@axosnet.com
ASUA Axosnet Support User Account	asua_aa@axosnet.com
AXMEX CBU	axmex_cbu@axosnet.com

**Users Management**



- You don't need to do anything.
- Organizational ACS exists in all ACS implementations.
- Organization management in ACS is a standard functionality available to the Administrator at no additional cost.



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<https://axosnet.atlassian.net/servicedesk/customer/portal/1>



## History

Version	Date	Revision Author	Summary of Changes
1.0	8/Apr/2024	Hector Gonzalez	First Draft
1.1	9/Apr/2024	Maria Morales	Document development
1.2	10/Apr/2024	HGF + MMM	Internal Review
1.3	11/Apr/2024	HGF + MMM	Final Review c/SP
2.0	11/Apr/2024	HGF + MMM	Public Version

## Distribution

Name	Title
All Customers	Public Document on Axosnet.INFO
All Axosnet Staff	Public Document on Axosnet.INFO

## Approval

Name	Position	Signature	Date
Héctor González de la Fuente	R&D Manager	HAGF	11/Apr/2024

